

Community Led Development Partners' Hui 2019





On the 30th and 31st of August 2019 community leaders and community workers from DIA's Community Led Development Programme came together with DIA staff for the second CLDP Partners Hui in Wellington. The purpose of the hui was to

- continue to build links with each other
- share learnings and ways of working and
- learn more about community led development

Having watched the hui grow conceptually over several months, it was great to see the organising group's concepts come to life. The hui was a much larger event this year (circa 100 participants), particularly as there are now 19 partner communities within the CLD Programme. The size of the hui did test the venue's capacity. However, it ran smoothly, thanks to the hard work of the organising group, Cissy's facilitation, the co-designed programme, and of course, the commitment and energy of all the attendees. The energy in the room remained palpable throughout the two days (even at 4pm on a Saturday afternoon). It was great to see new connections being made, and old ones being re-established, not just between communities but also within leadership groups. I was struck by just how unique each community is, and reflected how lucky I am to be involved in a programme that can support such diverse kaupapa". Feedback from all of you was very positive, with 90% of respondents rating the hui as Very Good – Excellent, and 10% as good. It will be quite a challenge to match or better that approval rating next time. Thank you all for contributing so wholeheartedly across the two days. I hope this resource helps nurture your passion for community-led development, and reminds you there are many others also on this journey, particularly at those times when you need some extra inspiration.



Leora Hirsh
Manager Northern Operations



Minister Williams was invited to meet the CLDP partners; she gave an informal address and took questions from the floor. In her address, the Minister noted that community-led development was of priority to her portfolio. This is because supporting and enabling communities to determine their aspirations and to create local solutions that work best for them is critical in building a more inclusive New Zealand society. She also spoke about the importance of recognising CLDP as a learning journey for both partner communities and DIA to build understanding, trust and confidence for working together effectively. Before she left, Minister commented that she was impressed by the breadth of work undertaken by and depicted by each of the partner community in their posters.



Hui Attendees

Facilitator

Cissy Rock

Cissy Rock is committed to working alongside others; renewing and invigorating existing systems and instigating change, in ways that include and value all involved. Cissy’s approach is collaborative, dedicated and passionate. She is not afraid to give her opinion, or roll up her sleeves to help make things happen.

Cissy addresses symptoms of inclusion, exclusion and patronization, working within the dynamics of systems in ways that develop and build cohesion. With over 15 years’ experience working alongside communities and with Local Government, integrity is at the heart of her work.

Cissy set up Community Think Ltd in 2015, to stand in her belief that together we do make a difference. She is continuing to collaborate across Aotearoa, undertaking campaigns, community engagement, project development, change management, coaching, supervision and workshops.



Name	Group
Pam Armstrong	Whananaki
Charles Waetford	Whananaki
James Duke	Whananaki
Val Waetford	Whananaki
Thomas Hohaia	Waimamaku (Hokianga)
Courtney Davis	Waimamaku (Hokianga)
Bruce Lomas	Waimamaku (Hokianga)
Teresa Lomas	Waimamaku (Hokianga)
Rob Richardson	Sandringham
Natasha Mccoy	Sandringham
Karel Wohlneck	Sandringham
Jessica Gosche	Randwick Park
Maree Beaven	Randwick Park
Janice Thompson	Randwick Park
Angela Castles	Randwick Park
Atawhai Tims	Randwick Park
Gabrielle Parson	Raglan Naturally
Lisa Thomson	Raglan Naturally
Heather Thomson	Raglan Naturally
Sadra Saffari	Raglan Naturally
Paul O’Neil	Katikati
Ian House	Katikati
Tiki Bluegum	Katikati
Kate Loman-Smith	Katikati
Karamea Graham-Ratana	Tatau Pounamu (Eastside Community Collective)
Te Pae Akurangi-Fitzell	Tatau Pounamu (Eastside Community Collective)
Nika Alefosio-Tuck	Tatau Pounamu (Eastside Community Collective)
Shanan Gray	Ūawa (Tolaga Bay)
Kelly Blackman	Ūawa (Tolaga Bay)
Mawhaturia White	Te Ara Whakamua o Waitara (Waitara)
Dave Haskell	Te Ara Whakamua o Waitara (Waitara)
Tane Heketa	Te Ara Whakamua o Waitara (Waitara)
Jared Dixon	Te Ara Whakamua o Waitara (Waitara)

Name	Group
Darleen Tume	Tamaūpoko (Whanganui River)
Daryn Te Uamairangi	Tamaūpoko (Whanganui River)
Tiara Ranginui	Tamaūpoko (Whanganui River)
Ramari Te Uamairangi	Tamaūpoko (Whanganui River)
Siobhan Marshall	Tamaūpoko (Whanganui River)
Jordi Haami – Rerekura	Stone Soup (Whanganui)
Nate Haami – Rerekura	Stone Soup (Whanganui)
Willie Thompson	Stone Soup (Whanganui)
Ataria (Tah) Herekiuha	Stone Soup (Whanganui)
Jack Sheppard	Featherston
Sophronia Smith	Featherston
Indigo Freya	Featherston
Silvia Sheppard	Featherston
Lucy McKenzie	Carterton
Audrey Dench	Carterton
Anita Bond	Carterton
Mike Osborne	Carterton
Rosalie Sampson	Karamea
David Guppy	Karamea
Deborah Wagner	Karamea
Liz Kerslake	Karamea
Robert Tony Smith	Waimate
Glenda Begg	Waimate
Johanna Ruth Sutherland	Waimate
Joy E S Mclvor	Waimate
Mary Hinsen	Connect Cromwell
Jill Herron	Connect Cromwell
George Affleck	Connect Cromwell
Richard Paton	Otematata
Kath Bond	Otematata
Greg Sanders	Otematata
Margaret Cook	South Alive (South Invercargill)
Beryl Wilcox	South Alive (South Invercargill)
Trudy Saunders	South Alive (South Invercargill)
Geoff Thompson	South Alive (South Invercargill)

DIA Staff
Leora
Paul
Nandita
Louise
Darren
Brodie
Gaylene
Chislane
Manjani
Jenny
Kodi
Marion
Barbara
Craig
Nita
Wiki
James
Ona
Winifred
Jane
Ruth
Nik
Robyn
Fei
Nicola
Dyan
Liz
Rachael
Anna W
Anna F
Juanita
Marten
Garry

“

“The CLD hui was awesome because I learnt so much more about CLD and how each community does things differently but principles are the same.”

(Whananaki)

“Learnt so much from both the presenters and the fellow CLD participants. Awesome networking.”

(Whananaki)





“

How is CLD like an awa?

“Sometimes the waters are clear and smooth and you get to just go with the flow and let the awa guide you. Occasionally you hit some rapids and you need to hold tight and negotiate your way through them, then realign and readjust. Every so often you might hit a rock and once in a while you might need to ask for a life raft.

All these challenges enrich the journey and make you grateful for the strong waka and the people riding it with you.”

(Waimamaku)

“Community-led development can be really challenging at times so we need to look out for each other.”

(Waimamaku)

“CLD involves empowering people and continually learning and growing.”

(Waimamaku)

“We need to have courage and front-up.”

(Waimamaku)





Tips for attracting volunteers

- Be visible and engaging - Pop UP Parties
- Get to know your neighbour
- Create a welcoming environment
- Meeting at people's houses creates a relaxed and informal atmosphere
- Cheese, wine, cake + popcorn
- Organize an evening with a notable speaker discussing items of interest to the community.

Our Governance

- Creation of a formal trust structure
- Engaged an accountant to set up the financial structure and to take over the previously voluntary financial management (thanks Steve!)
- participated in governance training to increase our awareness of our duties as trustees.
- SPIICE currently operates with a non - hierarchical structure - we are keen for that to continue.

Introducing our Community

- Sandringham is one of Auckland's most culturally diverse neighborhoods
- It has a substantial South Asian influence
- The village is a thriving business hub focussed on South Asian food
- Sandringham faces many future challenges if it is to retain its identity and feel.

What we've been working on

- Undertaken process to contract a community facilitator.
- Planning towards our Annual Floral Carpet Event - March 2020
- Annual Sandringham Street Festival - November 2019
- Reintroducing ourselves to the Sandringham Business Association
- Planning light show for the 2019 Diwali festival
- Sandringham Village Roller Door Artwork project - planning stage
- Food History Research
- Increasing our group membership and diversity
- Advocating for upgrades to the village centre
- Preserving our heritage toilets
- Taking the first steps to upgrade and relocate our community centre

Ways of presenting information

- Create consistent, branded print material such as posters, flyers, postcards, reports, and letterbox drop
- Talking with people, face to face under our SPICE pop up tent
- Social media including our website, Facebook, Neighbourly and council websites
- Re-engaged with Edendale Primary School
- Utilise bill boards, community notice-boards, public libraries and shop front posters areas
- Ask people to let other people know, spread the word through the community grapevine.

Our Governance



Introducing our Community...



Our best tips for attracting volunteers

Relationship
Relationship
Relationship

Discovering their Dreams

Strengths Exploration

Make it Fun

Mutual Benefit

Honouring

Storytelling

Our Ways of presenting information



What we have been working on...



He mahere hapori whānui o Whaingarua

The Leadership Group

- Advisory Committee:**
- Anna Cunningham (Chair)
 - Miyaqana Environment Centre
 - Heather Thomson
 - Agat Mhehengehwa Ngat Whakomawang
 - Karamela Puni
 - Whangarei Region Destination Management Organisation (Local Tourism), Region's Tourism Chamber
 - Lisa Thomson
 - local Ward Councillor
 - Rangi Kameze
 - Region's Community Grant
 - Rolanda Peden
 - Auckland Media Committee/Tamaki Aotahi
 - Salsabila Farnon (Project Coordinator)
 - Salsabila Farnon (Project Coordinator)
 - Salsabila Farnon (Project Coordinator)

The English National Advisory Committee currently sits under the British Community Board.

Introducing our community

our ways of presenting information

volunteers in Focus Groups

What we have
- been working on

“

“After a weekend packed full of connection, reflection, learning, sharing and good kai we came away feeling very inspired to continue our community-led work in Raglan. Each of us made connection with other community groups and plan to meet up with them in the near future.”

(Raglan Naturally)

“I came away with community connections and two points to work on - more reflection and evaluation of our work and looking closely at cultural diversity in our community.”

(Raglan Naturally)



Our Governance

- Started our journey in 2016 as Katikati Taiao, Enviro Katikati.
- Formalised partnering agreement with DIA on 1 September, 2018.
- Katikati Taiao Trust are forming the core of the CLD team.
- We are currently building a Waka; our governance team will grow as action projects are identified and developed with community input and energy.

Introducing our Community...

- Katikati is a small village situated between the forested Kaimai ranges and the ocean, 2 hours' drive from Auckland, 40 minutes from Tauranga.
- Horticultural and Agricultural town
- Population: approx. 5000 residents in the village and 5000 rural residents.
- Mural Town of New Zealand with a strong arts presence.
- Rapid growth in the last 5-10 years has created many changes, putting stress on the community
- Multicultural, 75% European, 11% Indian and Asian, 10% Maori and 4% Pacifica.
- During the Kiwifruit season, March until September, approx. 750 international workers are also resident in our community.
- Our urban deprivation index is 8/10 and 50% of adults over the age of 15 earn under \$20000pa.
- 70+ community groups, volunteering is the engine of our community

Our best tips for attracting volunteers

- Collaboration
- Cool projects
- Keep a reliable database, make the most of every community gathering to build it.
- Take an interest in each individual and issue personal invitations.
- Keep talking in the community to increase the profile of CLD programs and projects.
- Offer upskilling opportunities
- Identify community groups who are looking for service opportunities; e.g. Scouts, Lions, Rotary.

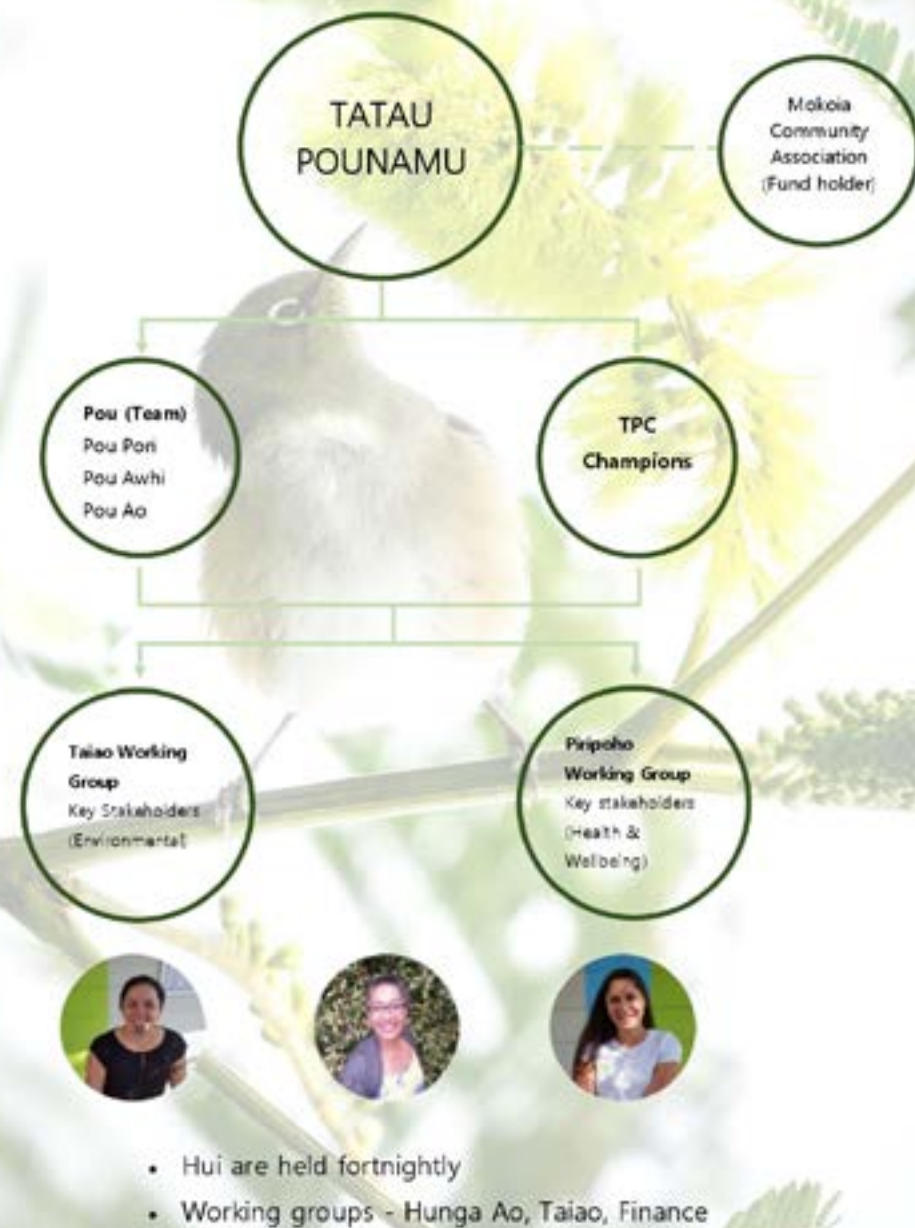
Our Ways of presenting information

- Innovative interactive graphics and videos.
- Very supportive local newspaper
- Direct approaches to other community groups
- Website
- Facebook
- Via other community organisations
- Email

What We have been Working on...

- Our 'Hearts and Minds' participatory action research project for the last 12 months
- Wetland restoration, creating a nature sanctuary in the heart of Katikati
- Engaging rangatahi and young people in positive pathways
- Clarifying and negotiating the terms of our CLD partnership with DIA.

Our Governance



What Have We Been Working On?



- Eco Warriors (Rotorua)
- Predator-free sustainability
 - Schools - Kāhui Ako
- Hunga Ao/Wellbeing Community Events
 - Improving Piripoho Services
 - Rangatahi Youth Voice
 - Eastside Community Spring Clean
- Using Bikes: Health, activity, connecting to Whenua
- Planning and evaluation - getting processes right → who else can be involved, how can we get others to lead it?



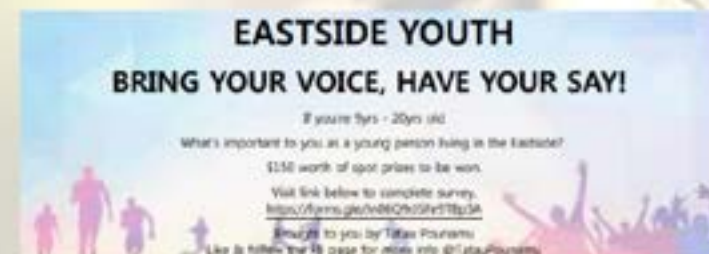
Our Best Tips For Attracting Volunteers

- . Micro volunteering
- . Having the "what's next"
- . Making strong connections
- . Communication
- . House to house engagement
- . Engaging with different groups to draw diverse audiences
- . Having a defined list of jobs

Our Ways Of Presenting Information



- Facebook - picture of good Instagram & FB posts
- Comms plan → using consistent wording
 - Mailchimp E newsletter
 - Word of mouth
 - Pou Reports
- Minutes and attendance @ hui
 - One off presentations
- Inside Eastside Newsletter - use pictures
- Rangatahi youth survey (English, Te reo, Bilingual)



**inside
eastside**

“

“On community engagement: figure out who’s who in the zoo – who are the influencers”

(South Alive)

“ It is important to face the hard topics and deal with the boulders/barriers – Name it / say it / focus on the issue / don’t give up”

(South Alive)

“The knowledge in the room was amazing, everyone there were so committed to building up there communities for betterment in all areas. It was fantastic.”

(Randwick Park)

“On community representation: where are the voices of the 9812 community: find the silent experts; mentor the newbies; and look like the people being targeted.”

(South Alive)

“STEP UP, THEN STEP ASIDE”

(Randwick Park)



UAWA Community Lead Development

Community connectedness

Community safety

Community pathways

Ko Titirangi te maunga
Ko Uawa-nui-a-Ruamataua te awa
Ko Te Kani a Takirau te rangatira
Ko Te Aitanga a Hauiti te iwi

Community communication

Community care



Our Governance

- Nga Marae o Te Aitanga a Hauiti
- Nga Kura o Te Aitanga a Hauiti
- Nga Kohanga Reo o Te Aitanga a Hauiti
- Sports Club of Tolaga Bay community
- Farming incorporations

What the UAWA CLD has been doing

- Surveying 'Community Aspirations'
- Visiting community groups and stakeholders
- Creating a community plan
- Hosting International groups
- Visiting other CLD partners

Presentation of work

- Community letters
- Community Notice Board
- Community Hui
- Community Facebook

Tips for Volunteers

- Kai attracts whanau
- Relationships is key
- Empowering whanau
- Instill belief that they can be a leader

“

“I took away a few things although liked the creative ways some groups engage with their community and create an exciting environment that people seem to be enjoying like the Stone Soup in Christchurch.”

(Te Ara Whakamua o Whaitara)

“Don’t be Afraid to Fail. When dealing with Community “Put your Resilience in front and your Passion behind”

(Te Ara Whakamua o Whaitara)

“Community Engagement is like asking someone for a dance and they barely know you “ Get to know your Community, then ask them to dance”

(Te Ara Whakamua o Whaitara)

“Step up and step off” succession planning is key.

(Te Ara Whakamua o Whaitara)

Te Ara Whakamua O Whaitara

The Journey Forward

OUR COMMUNITY VISION

Waitara is the most thriving, connected and transformative community in New Zealand

INTRODUCING OUR COMMUNITY

Ko Taranaki te maunga
Ko Waitara te awa
Ko Te Atiawa te iwi
Ko Owae te marae
Ko Waitara te hapori
“He waka eke noa”

Waitara is a coastal community with a population base of approximately 6500+ people. We are well known for our sporting prowess and ability to achieve on a national and international level. Our people and our place are our greatest assets. We have a strong tradition of individuals and groups leading the work needed to achieve change we wish to see in our town. Our community has many challenges, however amongst these challenges we continue to foster a entrepreneurial spirit and encourage whanau to work together for the common good of wider community goals.

OUR GOVERNANCE

We were guided by a community-led nomination process that encouraged and captured a diverse range of people across ethnicity, age and gender who are passionate about our community, eager to learn and we can look to as future leaders.

WHAT WE HAVE BEEN WORKING ON

Our biggest achievement to date has been the development of our Community Plan. This allowed us to then focus our areas of work in three main areas:

- 1) Leadership Group training and development
- 2) Effective partnerships with our Fund Holder and key stakeholders
- 3) Employment of a Community Development coordinator

OUR WAYS OF PRESENTING INFORMATION

- Our Community Led plan has been profiled via; U Tube video, Plan on a page and full hard copy document
- We have worked to raise the profile of the partnership programme through; letterbox drops, community hui, social media, and development of a Website
- The work of our Coordinator

OUR BEST TIPS FOR ATTRACTING VOLUNTEERS

- Be truthful to the amount of time required
- Identify a key point of interest
- Be open to constructive criticism and feedback
- Be respectful and thankful for support given

Our community



Doing the mahi



Getting others onboard



The comms...



Good Governance



Our Governance



Our Community

Attracting Volunteers

Supporting/ empowering the volunteers, while they create the group, idea, activity

Feed them

Ring and checking in or tagging on Facebook past volunteers

Valuing the volunteers that we have

E.g Thank you team lunch

Include them in training opportunities

Some times we have heaps of volunteers and sometimes it's a struggle. We are looking forward to the tips from the other groups



Stone Soup about connecting

Community free Paper

Ways we present or share information



- Strategic plan for the next 5 years
- Regular Stone Soup Gatherings
- Job lists From WINZ and CVs

What are we currently doing..

Photography Workshop

OUR GOVERNANCE



Photography Workshop

IN A NUTSHELL, CARTERTON IS

growing beautiful relaxed
friendly family cool
peaceful pretty
home safe town clean caring lovely
quiet welcoming vibrant lovely
creative progressive nice fun small boring rural
country great quirky

**KAPAI
CARTERTON**

Photography Workshop

HOW WE PRESENT INFORMATION

Accessibly

Face to face talk
Pictures
Text
Colour
Video
Interactively
Simply
Clearly

Ubiquitously

Meetings
Social Media
Email newsletters
School newsletters
Posters
Leaflets
Local press
Website

Memorably



Photography Workshop

TIPS FOR ATTRACTING VOLUNTEERS



Photography Workshop

WHAT WE'VE BEEN WORKING ON



“

“Having just been accepted to the Community Led Development Programme, the Summit provided an instant network of inspirational people, all working to better their communities through the power of collaborative endeavours and creative thought...What an amazing way to start this exciting journey.”

(Otematata)

“I loved the line “open the door then get out of the way”.

(Karamea)

“I’ve been thinking more about approaching community as a living system rather than just a group of people who live on top - giving nature a voice - since the Open Space session.”

(Karamea)

“When you are going to do a project, consider the big picture, how it will impact the community, the iwi, the environment and the wildlife.”

(Te Ara Whakamua o Whaitara)



Our Governance

- ★ Responsive to what comes out of our community
- ★ We have refreshed our committee (shed some baggage? – may not be very pc)
- ★ We are volunteers and realised we needed to work smarter not harder
- ★ We put what work we could out to contract – the Partnership Manager was created (best thing we've done)
- ★ We are working with the system not trying to redesign it or fighting it
- ★ Community led development can be anything that helps the community – it's not all about the money



Karamaea CLDP Steering Group: Caroline Jones (Sec), Peter Langford, Rosalie Sampson (Treasurer), Brian Jones (Chair). Missing in this pic - Peter Gibson, Peter Moynihan, David Guppy. Our steering group meet monthly for about an hour to discuss current projects, review the Partnership Manager's report and work through anything else CLD related that comes up.



We use ongoing community engagement and our Community Plan, an active document created using input from community members to guide our actions. We receive help from Dyan Hansen (DIA), Exult, Inspiring Communities and Buller REAP Westport and try to use a 'learn by doing' approach to our work.



Karamaea

Surrounded by the stunning backdrop of Kahurangi National Park, sub-tropical Karamaea is accessed by driving over a lush windy bluff. With a population of ~550 it's the most remote community on Te Wai Pounamu (South Island), and NZ's largest cul-de-sac. Some say the beginning of the road. 6 hrs to Christchurch or Golden Bay, 4 hrs to Nelson, 1.5 hrs to Westport, our nearest service town. Our community is an eclectic multicultural mix of rural farmers and those pioneering a life off the beaten track. Our primary industries are Dairy & Tourism.



Our Best Tips for Attracting Volunteers

- ★ Be very specific
- ★ Follow up quickly
- ★ Ask for their input and suggestions rather than just dishing out instructions
- ★ Take time to build relationships with people before you ask too much from them
- ★ Shoulder tap people who you know would be good
- ★ Say thanks
- ★ Delegate ownership of task
- ★ Make it fun and social
- ★ Make it rewarding
- ★ Give enough time for people to respond
- ★ Connect people with their passions!



Our Ways of Presenting Information

- ★ Our community website karamaea.nz has heaps of info along with a forum function so community kōrero can easily be recorded and found again.



- ★ Local press: The Whisper news, The Chronicle, The Westport News
- ★ Eye-catching Posters - designed in Canva
- ★ Community radio
- ★ Word of mouth
- ★ Info Centre
- ★ Kanoi ki te Kanoi
- ★ Social media - facebook
- ★ Community Hui



What We Have Been Working On

- ★ Flood mitigation, coastal forest conservation and rewilding at Opārara Reserve
- ★ Strengthening the relationship between School and community
- ★ Upgrade to the Opārara Arches track
- ★ Bronze Hokioi Sculpture
- ★ Winter School
- ★ Recycling at the Dump
- ★ Clean Streams Karamaea
- ★ Karamaea Youth Initiative
- ★ Regular Pot Luck gatherings
- ★ Abundance Share Karamaea
- ★ Karamaea community Radio
- ★ Te Reo Wānanga
- ★ Art & Craft Exhibition



“

“Meeting so many people who cared about their community and wanted to make a change to create a better place for people to live and feel proud of where they are from and also creating business opportunities so communities can grow and people have work and the town can flourish.”

(Waimate)

“Connecting with other CLD workers and learning from them and making new friends who I have already talked to since I have been back.”

(Waimate)

“Loved hearing about different nationalities and how we can work closer with them by understanding their culture.”

(Waimate)

“I loved all the speakers on the 2nd day - they gave inspiring talks and taught me some great tools to take away which will help build a stronger community.”

(Waimate)

“I loved hearing the diversity of what each community was doing with the funds.”

(Waimate)



Our Governance



Sandra Begg, Jean Allison, Rob Smith, Joy McEwen and Jo Sutherland

Introducing our Community...

neighbours
organisations
families centralhub
cheap housing
lakes Moa hills
outdoors engaging central volunteers
clubs dairy lifestyle marae parks friendly
rural town sports events
Creative consulting multicultural
arts history heritage
newcomers employment welcoming

Our best tips for attracting volunteers

Be flexible with time

Refreshments

Celebrate

Provide the right tools

Make time to be together socially



Always recognise the good work they have done and thank them

Set up a data base with volunteer skills and interests

Do a presentation which highlights all the wonderful things about volunteering and the great people you meet on the way

Organise an ideas Expo to get people along to tell their ideas, aspirations and strengths round small tables so everyone gets a say, then they vote on the ideas and find out how they can get involved



Our Ways of presenting information



Idea Boxes situated around Waimate township



Waimate2gether Face Book Page

Power point presentations to groups in the community
Ideas Expo



Waimate Trader



Display Board



Monthly newsletter through Waimate News and Views



Consultation outside the super market

What we have been working on...

Submission Proposal for a new Disc Golf course for the community



Providing lessons for adults and children on how to throw the disc and play the game.



Setting up Waimate2gether Community Led Development Group

Organising consultation days with the local community and getting feed back and votes on proposed ideas



Working with Waimate District Council



Applying for funding to put QR codes on Historic Art boards around Waimate



Branding

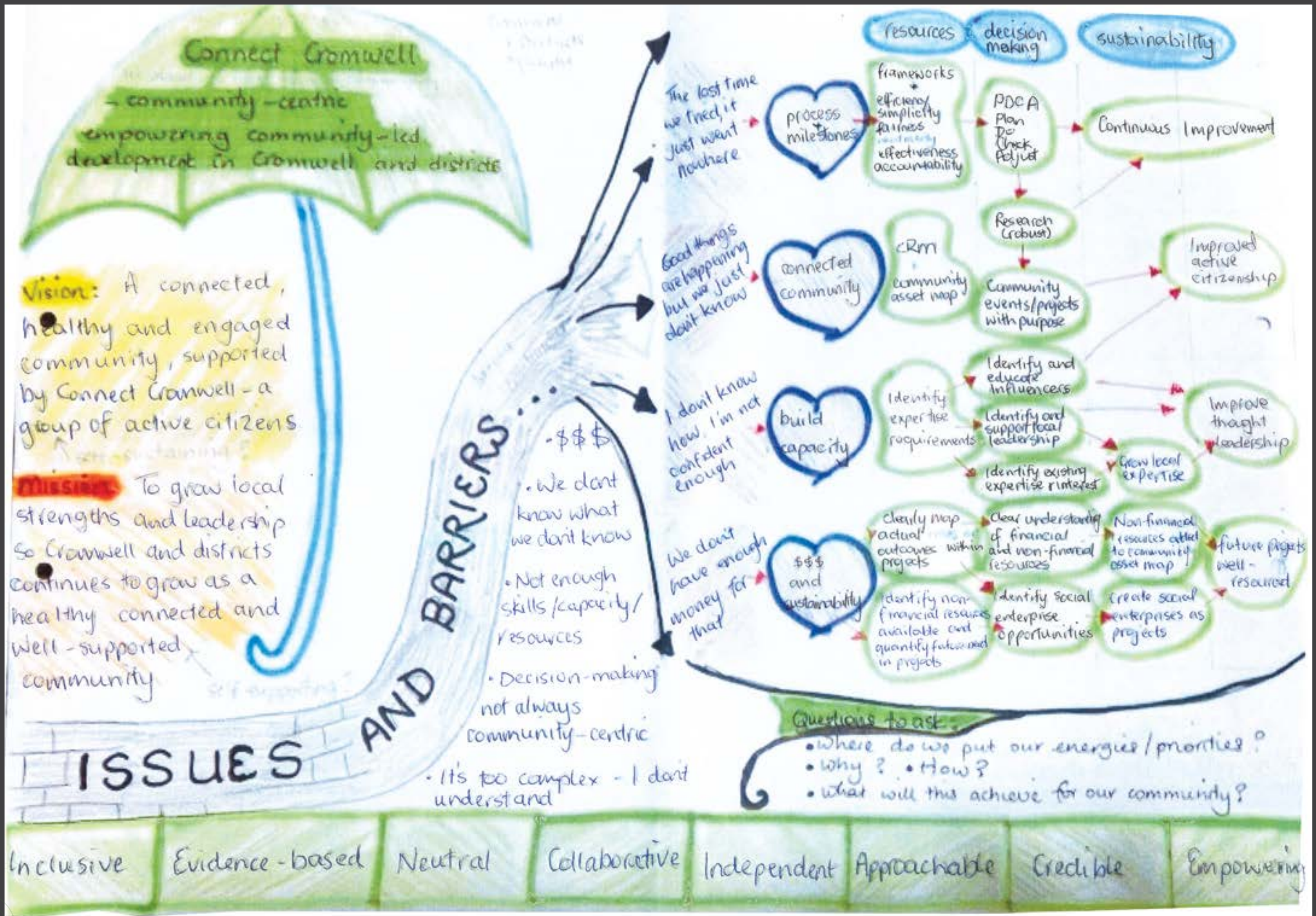


Looking at passed surveys and consultation feedback



Attending Digital Media Storytelling workshop in Invercargill hosted by South Alive

Recruiting 2 x project managers for 20 hrs a week



OTEMATATA
"Place of Good Flint"



**The Otematata Ratepayers Association Inc.
is the Governing Body.**

- **The ORAI. is an elected group of 14 Community Representatives.**
- **From this and the wider community a CLDP Working Group will work on nominated projects.**
- **The CLDP Working Group is coordinated by a nominated Lead who will liaise with DIA and report formally at monthly meetings of the ORAI.**



Otematata:

- *is a small lakeside village in the Waitaki Valley,*
- *rests in a landscape of immense beauty and harshness*
- *allows a diverse range of economic and recreational uses*
- *is rich in pre and post European history*
- *is in a stage of immense change*
- *comprises permanent (20%) and absentee (80%) stakeholders*



The Otematata Community has:

- *just been accepted to the CLDP*
- *presented a detailed application representing the wider community*
- *co constructed an MoU (yet to be signed)*
- *formalised the Governance and Working Group model*
- *began discussions with Tangata Whenua*
- *considered priorities and stakeholder identification and engagement*
- *made a first public announcement regarding the CLDP*



A major focus on communication will include:

- **formal meetings**
- **kerb side chats and informal meetings**
- **print media**
- **digital and social media**
- **transparent reporting**
- **building a data base to engage all stakeholders**



Volunteers:

- ***self-starters taking initiative***
- ***assist as requested***
- ***formal organisations (fire brigade, paramedics)***
- ***sports clubs***
- ***ownership and involvement***
- ***being informed***

1. Shared local goals driving action and change
2. Using existing strengths and assets
3. Many people and groups working together

Our Community

- Population of 13,000
- 2 Māori
- Highly engaged community
- Low crime rates
- Heritage - oldest port of Invercargill
- Recently increasing property values
- Refugee & migrant populations
- Students
- Lot of volunteers
- High number of rural properties



Help us rebuild our pride in South Invercargill

Our journey began with the community looking for change

Governance



Housing



Dog Park



What Have We Been Working On

Arts



The Pod Community Space



Youth



Fruit & Nut



Beautification



Events



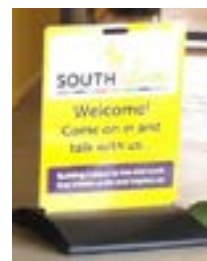
Ways of Presenting Information



Networking & Speaking engagements



www.southalive.org.nz



Social Enterprise - The Pantry



Since starting our journey in 2012, there has been a rise in the number of residents who feel pride in their South Invercargill - looks and feels - from 35% to 62%

Top Tips for Attracting Volunteers



4. Building diverse and collaborative local leadership
5. Adaptable planning and action informed by outcomes

Tales of the Unexpected - Inspiring stories of transformation

Four speakers from our Partner Communities gave a talk on transformational change they either experienced themselves or had seen in their community. Their CLD stories inspired others working in a CLD way to see the type of change that this approach can make within people and/or place. The speakers conveyed the personal impact of the CLD journey and spoke with passion of the triumphs, challenges and learning they had experienced.

The Speakers:

Siobhan Marshall from Tamaupoko – Whanganui

The CLD trust focuses on community-led development for the Tamaupoko Community in four rural isolated settlements up the Whanganui River, Pipiriki, Jerusalem, Ranana and Matahiwi. Their focus is on social, environmental, economic, and self-reliance, in order to create transformation and a thriving remote rural community.



Siobhan shared a story of Connection:

- Navigating a local CLD journey community with marae/hapu
- The importance of governance training “some of our trustees and the growth I have seen in them”
- The importance of keeping on going
- Projects and programmes and implementation of inter-agency collaboration

Links:

<https://tclcd.co.nz/#>

www.nzherald.co.nz/wanganui-chronicle/news/article.cfm?c_id=1503426&objectid=12253763

Te Pae Akurangi-Fitzell from Te Tau Pounamu – Rotorua

Tatau Pounamu is a vision for Eastside Rotorua to be a safe place where every tamaiti (child) reaches their potential.

The meaning of Tatau Pounamu reflects this - those who were historically in a Tatau Pounamu space during Māori battles were provided a safe haven, as a place of security.



The Tatau Pounamu Collective (TPC) is a group of people and organisations who work together to achieve Tatau Pounamu (a safe haven). The whakaaro (plan) behind the Tatau Pounamu Collective mahi (work) comes from a community-led approach that supports many people and organisations to work together towards a shared vision.

Te Pae shared a story of building Kaitiaki (Guardian/Protector):

- Predator trapping, native tree planting, stream restoration
- Community clean up days, initiating community activities,
- Hearing the voices and finding the needs of our community
- Leading different kaupapa that can positively impact on the social and environmental wellbeing of our Eastside community.

Links:

www.facebook.com/TatauPounamu/

www.facebook.com/pg/TatauPounamuPredatorFree/community/?ref=page_internal



Atawhai Tims from Randwick Park – Manurewa, Auckland

Randwick Park Collective focuses on what is beautiful and hopeful in Randwick. They follow a “neighbourhood-led development” model, where they ‘walk alongside’ their community and encourage neighbours to come out of their homes to make this their dream neighbourhood.

Their kaupapa is a shared way of workingm, it is about empowering local/grass root individuals, families and groups, providing them with the skills and opportunities needed to effect positive holistic development of Randwick Park; Beautification, educational, social enterprise, employment, spiritual, health, ecological, asset-based, community capacity building, community empowerment and participation.

Atawhai shared a story of Belonging:

- A local youth led logo design competition, receiving around 150 entries where top made designs were voted on by community.
- The winning design was launched with Minister Henare at the community led Matariki event
- Providing a community connection belonging and pride.

Links

www.facebook.com/UnitedRandwickPark/?tn__=kCH-R&eid=ARDH649ulbR-hje81GwTpVqiMnNemQq6hXMLQbB3k4Qph

www.facebook.com/search/top/?q=community%20stories%20-%20randwick%20park&epa=SEARCH_BOX

www.randwickpark.co.nz/



Laurie Williams and Donna Gray from Eastside Community - Masterton

Using the Neighbourhood Planning process the group focuses on building a stronger and more resilient community that is well connected, identifies and understands the issues and participates in strategies to resolve them.

Laurie and Donna shared a story of Togetherness:

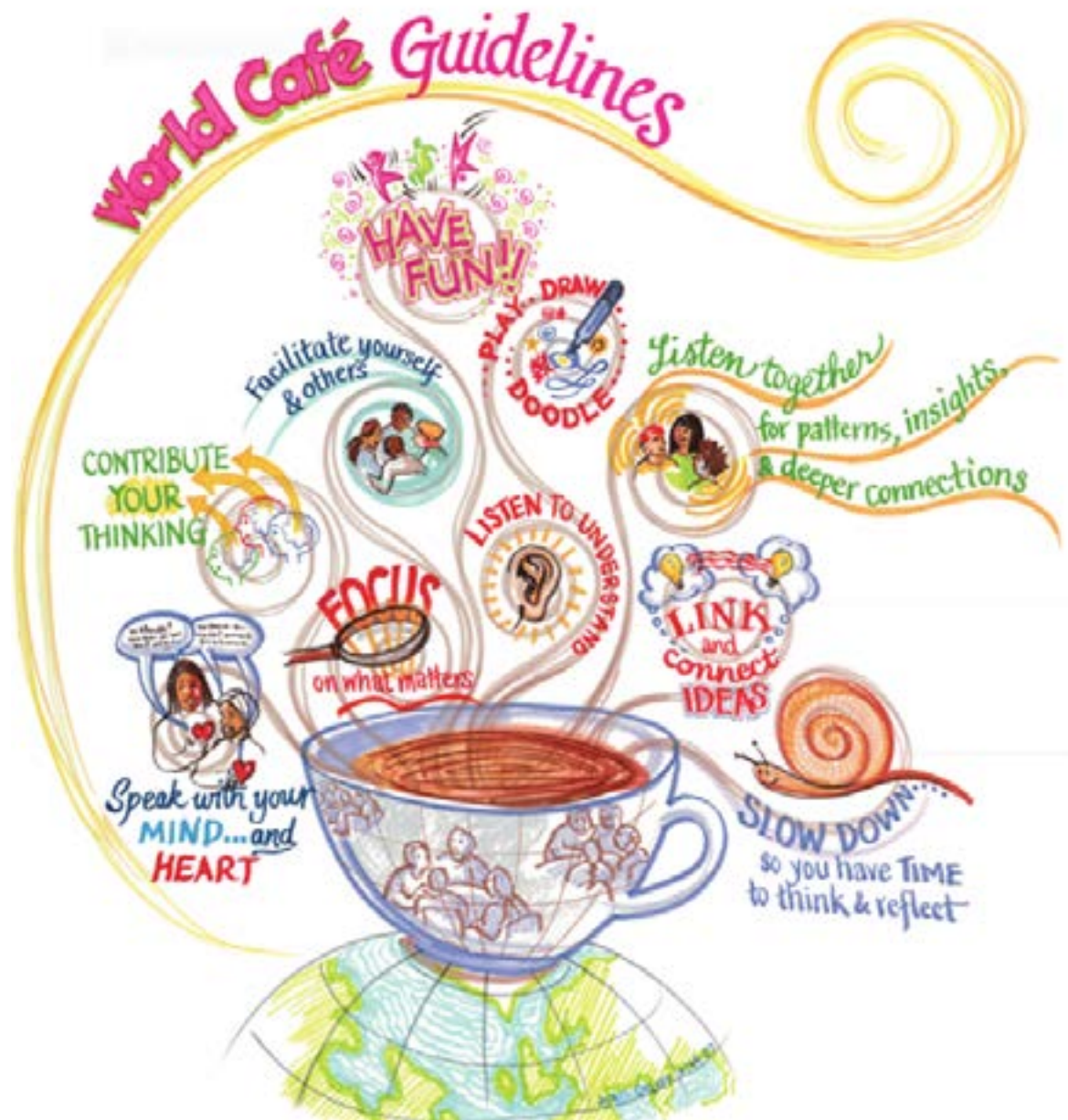
- Community voice and safety
- Collaboration with Council
- CLD can be done without money

Links:

times-age.co.nz/eastside-go-slow-takes-off/

www.communitymatters.govt.nz www.facebook.com/communityLNI/

A speaker’s panel was formed and the participants asked questions around what conditions assisted change then everyone broke into small groups to discuss how this might be applied to their current situations.



World Café Session

What is World Café?

A World Café is a structured conversational process for knowledge sharing in which groups of people discuss a topic at several tables, with individuals switching tables periodically and getting introduced to the previous discussion at their new table by a “table host”.

Key Insights

During this session; participants were divided into 5 groups to discuss and gain insights and key learning’s about CLD principles in action.

“There are five key principles that underpin the Community-Led Development practice, it is imperative to acknowledge that each principle will show up with different strengths in the CLDP journey. An element of organic growth, adaptability and flexibility is required when working with the CLD principles” Jenny Nand

Key Learning’s

- Rather than being a model or service, CLD is a planning and development approach. It is flexible and organic in nature.
- Implementing all CLD principles at once is sometimes simply not possible, especially when you’re first starting out. What matters is starting from where you are at and then applying a CLD framework to guide how things develop.
- CLD principle encourages communities, hapū and iwi to achieve their goals by working together, building on their strengths, encouraging wide community engagement, and developing local leaders and action plans that help measure what they are achieving.
- Central to place-based approach is understanding the histories and current context of mana whenua. Alongside learning about this context, it is important to engage and respond to hapū/iwi aspirations, as doing so enriches and provides integrity to community-led practice and the realisation of vibrant communities locally.
- Be kind and patient, CLD is organic and will take time. Along the way, you may fall or encounter conflict etc. Don’t be disheartened, it is part of the ‘learning by doing’ journey.



SLAM POET BRINGS CONNECTIVITY AND AWARENESS:

Tarns Hood is a Wellington based Performance Poet and the Regional Slam Champion who describes the ordinary with a lick of quick, tricky language. A rhythmically risky Raconteur, Tarns slams some animated, comedic and sometimes grim, witty words that mostly rhyme.

Tarns performed four pieces at the CLD Partners Hui 2019, touching on some of the sensitive community issues that she felt appropriate for an audience who support and empower community led development:

Acquired Taste

Disappointment (in every sense of the word)

STILL - Depression/Suicidal ideation (especially written for the CLD Partner Hui view here:

https://m.facebook.com/story.php?story_fbid=10163004369330268&id=536170267

We're meant to love ourselves apparently

Tarns has won and placed in some local and national comps, been printed in publications, heard over airwaves and featured in shows and stuff.

Tarn Hoods Facebook

<https://www.facebook.com/tania.hood.58>

Community Engagement

The community engagement segment had four speakers;

- Paul Betham: Community Advisor, DIA.
- Nandita Mathur: Regional Manager Community Engagement, Office of Ethnic Communities.
- Laura O'Connell: Director, Action Station
- Catherine Morrison: Community Engagement Manager, Crestani

Catherine Morrison

Community Engagement Manager, Crestani

"The community has greater expectations than ever about having its say, and rightly so"

Key Insights

- Start talking to the community early and influence the business planning process. So often, engagement is treated like an add-on, or a tick box near the end of the project. For engagement that really matters, that gets the best results for both your project and the community, start thinking about it early. The sooner you can go out and talk to people about what you're doing, the more likely you are to bring them with you. And we mean talk, rather than hiding behind social media. Be brave, front up.
- Use plain English - There's no chance of bringing people with you if you don't use the language they use. This means leaving the technical jargon at the office.
- Be honest about people's ability to influence. Be open about how much input people can have or they'll only be disappointed with the outcome.
- Be transparent about the impact of change – both positive and negative.
- Reflect the local perspective in your final plan. If you are going out to talk to people, then it's important you show them what you've done with their feedback. Engagement should be a genuine conversation.

Laura O'Connell

Laura O'Connell Rapira (Te Ātiawa, Ngāpuhi, Te Rarawa, Ngāti Whakaue), Direction, Action Station

"We need to dream big cause the future is ours to create."

Key Insights

- Young people are diverse. Reaching and engaging them will require research, effort and partnerships.
- Representation is important. If you want to engage more young people, make sure you have young people in your engagement team and give them the power and resource to make and implement decisions.
- Be creative and imaginative. Where appropriate, leverage popular culture and power of influencers.
- Design engagement processes that are ACE.
- Dialogue and transparency is important. Talk to young people about the issues they care about. Make it relevant to their lives, passions and interests. Demystify processes and systems

Nandita Mathur

Regional Manager Community Engagement, Office of Ethnic Communities

“No one is hard to reach or engage. It is important to put more effort and creativity in reaching ethnic minority communities”

Key Insights

- New Zealand is home to more than 200 ethnic groups speaking 160 languages. NZ is home to large, well-established ethnic populations that have been here since the 19th Century. It is also home to smaller, emerging populations that have settled here after being displaced and facing considerable hardship.
- Tips to engage with Ethnic communities;
- Go to them’ rather than expecting citizens to participate at pre-established times that are only suitable for you. Meet people where they are comfortable.
- Recognise and respect a wide range of cultural traditions
- Make participation as enjoyable and easy as possible for people.

Paul Betham

Community Advisor, DIA

“There is no generic ‘Pacific community’ but rather Pacific peoples who align themselves variously, and at different times, along ethnic, geographic, church, family, school, age/gender-based identities”

Key Insights

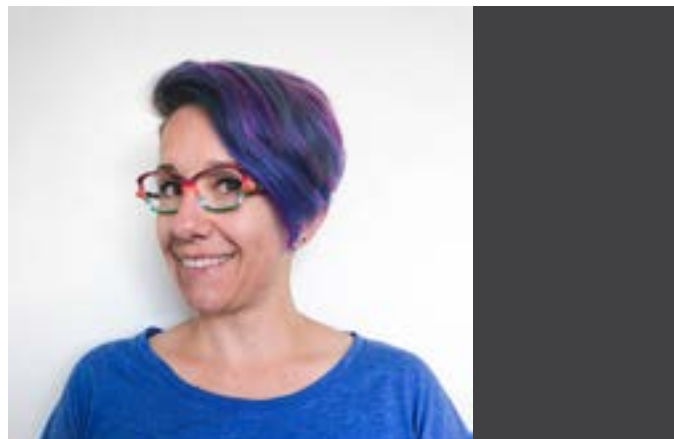
- Know who Pacific communities are. Understand common cultural elements of Pacific peoples. Take time to have talanoa (dialogue) to understand what’s important to Pacific communities and to not make assumptions.
- Make time to connect. Fully understanding the dynamics of the community. Learning basic cultural practices and protocols. Acknowledging the specific characteristics, needs and diversity of each island group. Find common ground through connecting names with communities and country of origin.
- Recognising the diversity within and the multiple layers of Pacific communities (different island groups, NZ born versus those born in the islands, native speakers, youth, emerging middle class, academia, elected members of local and central government). Build, nurture and strengthen the relationship.

Community Engagement Hot Tips

- Honour local relationships
- Meet people where they are, build their capacity to lead
- Manage power and facilitate inclusively
- Allow some steam to blow
- Practice patience

Three different approaches to funding Pecha-Kucha* Session:

The following three presentations provided different funding options and examples for community to consider:



Crowd Funding presented by Sarah Bell

Crowdfunding is a way to fund projects, businesses and organisations. All you need is a plan, a monetary goal, something to offer in return, and a crowd of family, friends, fans, and customers who are keen to support you.

Pledge Me helps Kiwis fund the things they care about. They offer three types of crowdfunding to assist in engaging your crowd - by offering rewards, shares, or loan notes. It depends on your structure and what your crowd wants.

They also have Tā Koha which is a new way for Māori entrepreneurs to crowdfund by involving their whānau, their communities and those who want to see an equitable and inclusive funding landscape in Aotearoa.

Links

<https://www.pledgeme.co.nz/>



Christchurch Soup presented by Simon Gurnsey

Simon advised the background and gave examples of CHCH SOUP.

CHCHSOUP is a social event created that is based upon the format of [DETROIT SOUP](#).

SOUP aims to make cool, fun and achievable small projects happen quickly in Christchurch. Up to six people pitch their ideas on the night to vie for the 'pot' of cash up for grabs. For their ticket price, attendees receive delicious soup, bread and a vote. Questions get asked, options get evaluated and everyone votes. At the end of the night, the winner goes home with a pot of money to carry out their project or a discrete part of it. We ask that the winner share their story of how they made use of the money too by attending a future event or through a Facebook page.

SOUP is a fun, interesting event where people get excited about ideas and projects and make new connections and build relationships with each other.

Links:

<https://gapfiller.org.nz/project/chch-soup/>



Participatory Budgeting presented by Alanna Irving

Alanna Executive Director of Open Source Collective spoke of collaborating with money, her current work and how it is all related.

[Open Collective](#) is an open-source transparent crowdfunding platform. By re-imagining fiscal sponsorship for the digital age, it enables a new type of collaborative organisation for our times. The Open Source Collective is a non-profit umbrella organisation providing the legal and fiscal infrastructure for more than 1100 open source projects to raise and spend money.

Links:

<https://www.alanna.space>

After the presentations a space was provided for participants to ask questions to the presenters.

*PechaKucha is a storytelling format where a presenter shows 20 slides for 20 seconds of commentary each (6 minutes and 40 seconds total).

Here's a you tube link on how to make a Pecha Kucha

<https://m.youtube.com/watch?v=32WEzM3LFhw>

The National CLDP Hui organising committee members

A big thank you to the team who organised the agenda for our second National CLDP hui

Our partners

- Beryl Wilcox (South Alive, South Invercargill)
- Maree Bevan (Randwick Park)
- Daryn Te Uamairangi (Tamaupoko, Whanganui River)
- Mike Osborne (Carterton)
- Robert Richardson (SPiCE, Sandringham)

Our facilitator Cissy Rock

And DIA staff

- Brodie Johnstone
- Kim Rush
- Chislane Bourke
- Jenny Nand
- Gaylene Tupaea
- Leora Hirsh



Left to right - Cissy Rock, Chislane Bourke



Jenny Nand



Left to right -
Lisa Raumanui, Beryl Wilcox, Minister Williams,
Atareta Sciascia



DIA Managers waiting with the CLDP hui organising committee members for Minister Williams to arrive (Left to right) Robyn Nicholas, Leora Hirsh, Gaylene Tupaea, Chislane Bourke, Maree Bevan (Randwick Park), Ona de Rooy, Robert Richardson (Sandringham), Daryn Te Uamairangi (Tamaupoko), Mike Osborne (Carterton), Brodie Johnstone.

